KPI #	List of Program KPIs Approved by the Institution	KPI Target Benchmark	KPI Actual Benchmark	KPI Internal Benchmarks	KPI External Benchmarks	KPI New Target Benchmark
1	Stakeholders evaluation rating of the mission statement; Code# 1.1 of NCAAA KPIs table	4/5	3.75	3.7		4/5
2	KPI(3.1): Students overall evaluation on the quality of their learning experience at the institution	3.83/5	3.27/5		4.5/5	4.5/5
3	KPI (3.2): Proportion of courses in which students evaluation were conducted during the	The department of FSN targeted and implemented 5/5 (100%) course evaluation every year	5/5 (100%) was met	5/5		5/5
4	KPI (3.3): proportion of programs in which there was independent verification within the institution of standards of student's achievements during the year.	Comply with the requirements of the Deanship of Quality Development of KSU (DQD) and the	Complete compliance with the requests of both agenesis by providing required reports periodically.	Comply strictly with both agencies		Continue to comply strictly with both agencies

#	KPI					
		college of Food and Agriculture Sciences (CFAS) requirements for quality				
5	KPI (3.4): proportion of programs in which there was independent verification of standards of student's achievements by people external to the institution during the year.	The department to fulfill the requirements of the Institute of Food Technology (IFT) of Chicago as target	The department fulfilled all IFT requirements		IFT requirements	Maintain IFT requirements and become a member of IFT
6	KPI (4.1) Ratio of student to teaching staff	19:1	14:1	19:1	17:1	1:14
7	KPI (4.2): Students' overall rating of course quality (Average rating of students on a five scale on overall evaluation of courses)	4/5	3.74/5	3.87/5		4/5
8	KPI (4.3): proportion of teaching staff with Ph.D degree.	55%	50%	100% (Agriculture engineering at KSU)	52%	55%

9	KPI (4.4): Proportion of students entering the program who successfully completed the first year	4.75/5 (95%)	4/5 (80%)	3.5/5 (70%)		4.75/5 (95%)
10	KPI (4.5) Proportion of students entering the FSN undergraduate program who complete the program in minimum time	The department is targeting 80% graduation in 4 years, which is the minimum time set by the Ministry of Higher Education	9%	80%	Target Ohio State university graduation rate was 83% on 2013	80%
11	KPI (4.6) Under students' satisfaction domain, the overall ratio on the quality of their course by answering. *I am happy with this course in general*, in the course evaluation survey.	4.5/5	3.7/5	3.66/5		4.5/5
12	KPI (5.3) Students evaluation of the academic and career counselling (average rating on the adequacy of career and academic counselling on five points scale), Code#5.3	4.5/5 satisfaction with the program academic and career counselling	3.6/5	4.5/5		4.5/5
13	KPI (6.4). Stakeholder evaluation	4.5/5	3.7/5	3.69/5		4.5/5

#	KPI	Target				
	of library services (Average rating on adequacy of library services on a five point scale) by agreeing with statement: *Helpful library services are available to me as needed*					
14	KPI (7.3) Average overall rating of adequacy of facilities and equipment in a survey of teaching staff	4.5/5 teaching staff satisfaction with the facilities	3.5/5	4.5/5		4.5/5
15	KPI (10.3) Proportion of full time member of teaching staff with at least one refereed publication during previous year Code#10.3	Target was set at 4 out of 5 faculty	5/5	4/5		4.5/5
16	KPI: (9.1) Proportion of teaching staff leaving the program for reasons other than retirement	0% (no teaching staff would like to leave the program except for retirement)	0%	0% (agriculture engineering)		0%
17	KPI (10.1) Number of refereed publication in the previous year per full time equivalent member of teaching staff (Publications based on the formula in the Higher Council Bylaw excluding	Average 4 papers per faculty member (last year)	Average was 3.7 papers per faculty	Average 2.1 papers per faulty members (44/21)		Average 4 papers per faculty member

	conference presentations)				
18	KPI (10.3) Proportion of full time member of teaching staff with at least on refereed publication during the previous year.	100% of the faculty	93% of faculty members have at least one publication	76% (Agriculture Engineering)		100% of the faculty with at least one publication
19	KPI (10.4) Number of papers or reports presented at academic conferences during the past year per full time members of teaching staff.	19 papers per year per faculty member	20 papers were presented at academic conferences	4/5 (80%)		19 conference papers
20	KPI (10.5) Research income from external sources in the past year as a proportion of the number of full time teaching staff members.	2 Millions Saudi Riyals	845,000 Saudi Riyals per faculty member	785,000 Saudi Riyals per faculty member (agriculture engineering)		2 Millions Saudi Riyals per faculty member
21	KPI (11.1) Proportion of fulltime teaching and other staff actively engaged in community service activities	4.5/5	4.2/5	0.2/5 (4%)		4.5/5