ATTACHMENT 2 (c)

Annual Program Report

Kingdom of Saudi Arabia

The National Commission for Academic Accreditation & Assessment

ANNUAL PROGRAM REPORT (APR)

<u>Program Eligibility</u>: The program is to submit the two most recent APRs as part of the requirements for program eligibility using the NCAAA Template.

<u>Post Accreditation</u>: The program is required to annually complete an APR. The APR is to document a complete academic year.

APR's are prepared by the program coordinator in consultation with faculty teaching in the program. The reports are submitted to the head of department or college, and used as the basis for any modifications or changes in the program. The APR information is used to provide a record of improvements in the program and is used in the Self Study Report for Programs (SSRP) and by external reviews for accreditation.

Annual Program Report

1. Institution:
King Saud University

Date of Report:

05-2014

2. College/ Department:
College of Food and Agriculture Sciences/Department of Food Science and Human Nutrition

3. Dean:
Dr. Fahad Nasser Ibrahiem Al- Barakah

4. List all branches/locations offering this program

Diriyah campus

A. Program Identification and General Information

Program title and code
Food Science and Human Nutrition (FSN) Name and position of person completing the APR
Dr. Fahad AL-Juhaimi,
, and the second
Chairman
Phone: +966-11-4678408 Cell: +966-50-3217761
Fax: +966-11-4678394
faljuhaimi@ksu.edu.sa
Academic year to which this report applies.
2012-2013
B Statistical Information
B Statistical Information
1. Number of students who started the program in the year concerned: 34
2. (a) Number of students who completed the program in the year concerned: 35
Completed the final year of the program:
Completed major tracks within the program (if applicable)
TitleNo
TitleNo
TitleNo
Title
2. (b) Completed an intermediate award specified as an early exit point (if any) NA
3. Apparent completion rate.
(a) Percentage of students who completed the program, (Number shown in 2 (a) as a percentage of the number that started the program in that student intake.)
(b) Percentage of students who completed an intermediate award (if any) (e.g. Associate degree within a bachelor degree program)

(Number shown in 2 (b) as a percentage of the number that started the program leading to that award

in that student intake).

Comment on any special or unusual factors that might have affected the apparent completion rates (e.g. Transfers between intermediate and full program, transfers to or from other programs).

4. Enrollment Management and Cohort Analysis (Table 1)

Cohort Analysis refers to tracking a specific group of students who begin a given year in a program and following them until they graduate (How many students actually start a program and stay in the program until completion).

A **cohort** here refers to the total number of students enrolled in the program at the beginning of each academic year, immediately after the preparatory year. No new students may be added or transfer into a given cohort. Any students that withdraw from a cohort may not return or be added again to the cohort.

Cohort Analysis (Illustration): **Table 1** provides complete tracking information for the most recent cohort to complete the program, beginning with their first year and tracking them until graduation (students that withdraw are subtracted and no new students are added). Update the years as needed.

Enrollment Management and Cohort Analysis (Table 1)

	2007-08	2008-09	2009-10	2010-11	2011-12	Current Year 2012-13
Student Category	28/29	29/30	30/31	31/32	32/33	33/34
Total cohort enrollment *	52	53	52	48	49	80
Retained till year end		52	53	45	46	64
Withdrawn during the year and re- enrolled the following year	-	-	0	0	0	0
Withdrawn for good	-	-	-	0	0	0
Graduated successfully	-	-	-	-	44	58

^{*} The data is about the students who enroll food chemistry subject at FSN department in 4th semester because this is starting point for the students who are expected to complete their degrees at FSN department

a. Provide an analysis for the cohort that started PYP on 2008 – 09

During this student intake 53 students enrolled food chemistry, continued till next year and were expected to complete their degree in 2012-1013. The total students graduated were 58 which mean that probably students who were delayed from graduation from previous year (2007-08) were included here. This is evident if we consider the data shown in Table 1 which shows that 44 students graduated within standard 4 years time from 52 students enrolled in 2007-08 and some students from

this particular enrollment completed their degrees in 5 years.

b. Provide an analysis for the cohort that started PYP on 2009 - 10

The total student intake during 2009-10 was 52 which was almost similar to the previous year, 86% students continued till the next year and they are expected to graduate in 2013-2014.

c. Provide an analysis for the cohort that started PYP on 2010 - 11

The student enrolment in food chemistry (the starting point) was 48 during this year which was around 7% lower than the previous year which may be due to the fact the some students may not have succeeded in completing the pre-requisite Bio-CH-101 course at the chemistry department.

d. Provide an analysis for the cohort that started PYP on 2011 - 12

During this year the students enrolling food chemistry was 70 and this increased number may be due to more students deciding to take food science or human nutrition as majors and also because some students who could not fulfill food chemistry prerequisite last year, joined this course in 2017-12. Similarly the students intake during 2012-13 was even higher (90 students enrolled food chemistry) which also somehow relates to the increasing interest of the students in the program offered by FSN department.

* PYP - Preparatory Year Program

7.	Destination of	of graduates	as shown	in survey	of	graduating	students	(Include th	is information	ir
vea	ars in which a	survey of en	nplovment	outcomes	fo	r graduating	students	is conducte	ed).	

9

Date of Survey

2012-2013

14

Number Surveyed

Number Responded

Response Rate %

65%

	Not Available for		Available for Employment				
Destination	Employment						
	Further Other Reasons		Employed in	Other	Unemployed		
	Study		Subject Field	Employment			
Number			Food science	King Saud			
Percent of							
Respondents							

Analysis: List the strengths and recommendations

Although the data about the students graduating students destination after completion of their studies is not available however the survey or evaluation of the program by graduated students show that most of them join prestigious food companies such as Almarai, Alrabie, Saudi Food and Drug

Ī	Administration, Ministry of commerce.

C. Program Context

Significant changes within the institution affecting the program (if any) during the past year:

Major changes and improvements have taken place at the university level that has affected the program in a very positive way. KSU's major transformation in to an active, more compact and research-oriented institution based on the KSU 2030 vision, is having tremendous implications, calling for a new mindset, procedures, human, informational, and resource organizational systems, that are beginning to unfold and take shape. Such visionary changes have significantly improved the mission of FSN and the vision of its leadership for meeting with demand of industry and society.

The other major change was regarding preparatory year program which resulted in removal of certain preliminary or basic courses from department.

Implications for the program:

These changes have positively affected FSN program by improvements in overall quality of department, teaching and evaluation systems. More international faculty and significant increase in research publications along with achieving more funds for lab facilities improvement is highly advantageous to the students pursuing their degrees in FSN.

The preparatory year removal did not have much significant effect on the program as the major focus of the program shifted towards the courses relating to food science and human nutrition that are offered to students taking major courses in the department towards completion of their bachelor's degrees.

2. Significant changes external to the institution affecting the program (if any) during the past year.

These include continuous shift of country's economy and policies from natural resources towards industrialization and creation of a knowledge based society. The population of youth is increasing and so is the un-employment rate. This has shifted focus of youth towards acquiring more applied education degrees that may have more market value. There is also focus on the courses and programs which have direct relation to the social needs and the programs offered at FSN are very much related to such needs. Now the public is mostly relying on using processed foods and at the same time the awareness related to nutrition and health has also increased many folds during the recent years.

The department also keeps in touch through interaction with Institute of Food Technologists or IFT which is considered a prestigious professional organization in the field of food science and technology and in order to comply with its professional requirements, FSN added three courses about statistics, cooperative learning or internship and product development.

Implications for the program

There is generally an increase in the number of students enrolling at the FSN department e.g. during the year 2010-11 there were 37 students which increased to 70 students during year 2011-2012 and 90 students during academic year 2012-13. However this number is affected by overall student intake at the university. More faculty and staff members are abroad for better training and higher education as they anticipate an increase in the demand for the programs offered by FSN department. The department future goals, objectives and strategies are very much consistent with the increase in demand and the planning and expansion of both lab infrastructure and induction of more faculties is related to the possibilities of increase in number of students pursuing their degrees at FSN.

The inclusion of new courses for complying with the requirements of IFT is expected to add more towards the professional skills of the students. Such that statistics can help students to work more effectively for their research project and quality control jobs in professional life. Similarly internship is also a very valuable course and students get comprehensive training in a professional and real setup such as hospital, food companies etc. This academic-industry interaction is expected to yield promising results for improving the overall knowledge and learning of the students joining FSN program.

D. Course Information Summary

- 1. Course Results. Describe and analyze how the individual NCAAA "Course Reports" are utilized to assess the program and to ensure ongoing quality assurance (e.g. Analysis of course completion rates, grade distributions, and trend studies.)
- (a.) Describe how the individual course reports are used to evaluate the program.

The course reports were prepared by the faculty who taught the courses and were shared between faculty members. The course reports included planned course contents, contact hours planned for each topic, credit hours, learning outcomes, grades distribution, resources and facilities, results, planning for improvement and comments from other faculty members such as participation in correcting each other's exam papers. These reports were helpful in assessing the performance of different students, enrollment trends etc., and interest of students in different courses. These reports also outline the strategies and goals set for a certain course. It was also decided by the department that course reports would also contain evaluation done by a faculty member other than the one who actually taught the course along with student assessment. This will be helpful in evaluating the quality of teaching and student performance in a specific course by an independent evaluator.

(b.) Analyze the completion rates, grade distributions, and trends to determine strengths and recommendations for improvement.

(1.) Completion rate analysis:

The course reports gave an idea about completion rate and in most cases the course completion rate was 100%, however in some cases some of the students may have skipped the course due to multiple reasons and some of them may have not succeeded in passing a certain course.

(2.) Grade distribution analysis:

The course reports clearly presented the grade distribution and showed that which grade was obtained by most of the students. In different courses groups of students or majority of a class obtained a certain grade such 'B' showing similarity in their learning, however there were variations too as some students performed excellent whereas few were below average also.

(3.) Trend analysis (a study of the differences, changes, or developments over time; normally several semesters or years):

The trend for student enrollment into a specific course can be highlighted. The student enrollment for instance remain variable in FNS 316 (Food Chemistry) which is the starting point for students planning to complete their agricultural science degree with either food science or human nutrition majors. This trend is shown in Table 1 where enrollment remained almost stable for three years (2007-08 to 2009-10) and it declined slightly in the next year (2010-11) and then increased sharply. The reasons for this change may include decision/interest of more students in recent year to join FSN major programs and also that there are, sometimes, delays by chemistry department to offer a pre-requisite course (CHEM 103) or even some students may fail to complete this course timely.

The number of students enrolled over the years in FSN 202 (Principles of Food Science), offered 3rd semester remains high due to the fact that course is a pre-requisite to various other courses in FSN and other department within college. The latest total enrollment in this course was 155 and completion rate was 71.6% i.e. 111 students retained this course whereas 44 dropped who may have decided to take other major courses in future.

2. Analysis of Significant Results or Variations.

List any courses where completion rates, grade distribution, or trends are significantly skewed, high or low results, or departed from policies on grades or assessments. For each course indicate what was done to investigate, the reason for the significant result, and what action has been taken.

a. Course	Significant result or variation
FSN 352, Food Processing and Preservation Credit Hours (3+1)	According to the report submitted on 12 th January, 2013 by the course instructor there was 100% or high completion rate i.e. all the 17 student who enrolled completed the course. However, this is not

abnormal if we see the completion rate of most of the courses, which is mostly very high.

In this particular course 82.3% students obtained C or D grades which are below average.

Investigation undertaken

The course instructor reported reasons for this significant variation or why the performance of the students departed from normal.

Reason for significant result or variation

It was pointed out that there were some deficiencies in demonstration of food processes in actual setup or through industrial visits. Students may obtain a very clear understanding of this particular course when they actually see food products being preserved or processed using industrial techniques.

Action taken (if required)

It was suggested to provide resources and funds for procurement of more food preservation and processing equipments for demonstration to students and also for the arrangement of field and industrial visits. It was also pointed out in the report that demonstrator may also require more practical training for effective delivery of course contents.

b. Course	Significant result or variation
FSN 321, Food Microbiology	According to the latest report of this course 71
	students enrolled this course and only one student
	did not complete it. The completion rate was high
	and 60% student obtained either A or B grade
	which can be regarded as good results in this
	particular course.

Investigation undertaken

N/A

Reason for significant result or variation

The course is split into 2+1 (theoretical + lab work) and the microbiological facilities required for this particular course are satisfactory. The demonstrators are trained enough to effectively deliver different topics related to food microbiology. The microbiology lab is equipped with necessary devices, microbial media and accessories to demonstrate microbial techniques to the students.

Action taken (if required)

N/A

c. Course		Significant result or variation				
FSN 456, Quality Control and Ser Evaluation of Foods	isory	A total of 25 students enrolled in this course as per the course report submitted on 14th January 2014, although only 1 student failed but 56% or 14 students either obtained C or D grade (9 students obtained D grade). This was significantly deviated from departmental preferences for student performance in subject related courses.				
Investigation undertaken		·				
Yes						
Reason for significant result or va	ariation					
There is may be need for more to foods. The sensory evaluation la			tructors in sensory evaluation of pgraded.			
Action taken (if required)						
The department leadership is alv allied facilities at the department		proving the qual	ity and delivery of courses and their			
(Attach additional summaries if ne	ecessary)					
4. Delivery of Planned Courses						
I	•		this academic year and indicate the			
reason and what will need to be d						
Course title and code	Expl	anation	Compensating action if required			
NA						
NA						
			hught in Courses that were Offered. tance to require some compensating			
Course	Unit of work		Reason			
NA						
Compensating action if required			•			

E Program Management and Administration



NA

List difficulties (if any) encountered in management of the program	Impact of difficulties on the achievement of the program objectives	Proposed action to avoid future difficulties in Response
The quality management team was not well organized	This caused problems in proper documentation of quality related documents.	The quality management team is fully functional under the supervision of department chair and taking charge of the tasks relating to implementation of quality management systems at the department.
Preparatory year program college took some credit hours which were previously taught by the department. This put pressure on the time allocated for the FSN courses	The department had to modify the list of courses by adding more courses to compensate for fulfilling the credits requirement for students joining the department major program	The need for new courses in response to different circumstances and requirement should be one of the topics of faculty and council meetings.
There is generally a gap between planned and actual enrollment at the department	This may result in mistake in forecasting for a course requirements and planning as too high enrollment can sometime result in difficulties for course instructor/faculty	This issue has direct relationship with students' registration which is controlled solely by the registrar office without input from the department. Therefore, the department deals with the number of students who attend are more than its capacity by opening new sections.

F. Summary Program Evaluation

1. Graduating Students Evaluation (To be reported on in years when surveys are undertaken)

Date of Survey

2013

Attach survey report

- a. List most important recommendations for improvement, strengths and suggestions
- 1. The students suggested for establishing a department library.
- 2. Students wanted their opinion to be frequently taken for improvement of the program.
- 3. Alumni association should be more active at the department level.
- 4. The courses revision should be aligned with feedback from the private and public sector employing graduates.
- 5. There is need to add more practical courses that are in line with industrial requirements.

Analysis (e.g. Assessment, action already taken, other considerations, strengths and recommendation for improvement.)

The following is being done and planned in response to the graduated students survey:

- 1. The central library is well equipped with different database and establishment of a library at college level can also be considered.
- 2. Practice of taking opinions of students, external organization and reviewers is now being followed more aggressively.
- 3. The improvements in course specifications are being undertaken that can fulfill the future needs of students and their employers.
- b. Changes proposed in the program (if any) in response to this analysis and feedback.

The department is now keener in improving the program in view of such evaluations; the practice of external and internal evaluations by reviewers, students and examiners is being followed more frequently. The specifications of courses taught at the department are now more properly listed down and there is keen interest by faculty, instructors and quality management team to make them more updated, well-established. Each course is being given a considerable attention and attempts are being made that all the requirements for achieving the objectives of each course are available, functional and utilized.

2. Other Evaluation (e.g. Evaluations by employers or other stakeholders, external review)

Describe evaluation process

The following is a summary of matters raised by the independent evaluator regarding the program: Independent analysis of the quality of the program was done via physical visit to the department by a reviewer and by communicating with the Institute of Food Technology of Chicago. For 75 years, the Institute of Food Technologists (IFT) has been serving the food science community by creating a dynamic global forum where members from more than 100 countries can share, learn, and grow. In addition, IFT provided scientific facts into innovative solutions to food problems for the benefit of people around the world. The quality of FSN program at KSU was aligned with IFT standards and adjusted to meet IFT requirements for quality. Independent reviewer was assigned by the Food and Agricultural Sciences dean's office so that to review the validity of facts presented by FSN and quality of analysis presented in the report. The reviewer spent some time with the faculty of FSN department, visited the facilities of the department, and conducted interview with the department's chair and the principal author of the SSR. He reviewed the first draft of the SSR and gave a comprehensive comment on it. The comments of the reviewer were focused on the analysis of the quality facts of the program and the appropriateness of the documentation presented with the SSR. The reviewer received a corrected copy of the SSR write up and gave final comment on it. The comments included format compliance and content.

The College of Food and Agriculture Sciences (CFAS) invited the director of quality at a local university to comments on the SSR write-up of the FSN. The consultant who is very familiar with the NCAAA system of accreditation was invited to provide an independent opinion for the Self Evaluation Scales (SES) of the Food Science and Human Nutrition Program. The arrangements were made through the Office of the Vice Dean for Development and Quality of CFAS to formalize the consulting activity. The Director of Quality Assurance Unit of the College arranged for the individual and group interview sessions, site visits to facilities and offices, and review of accreditation documents. After the visits, the consultant was given needed information and requirements for giving a comprehensive review of the SSR write-up. In order to obtain sufficient information about the College and the program, a total of 35 hours of visit and meetings have been made. These involved at least 60 minutes of individual interview session with the College Dean, Vice Deans, Department Heads, Director of Quality Assurance Unit, Vice Dean for Library Affairs, and the Head of the IT Department. In addition, separate group interviews were conducted involving a representative number of faculty, staff, and students. In addition, the consultant also conducted the following activities:

Visit to the laboratories of the department and the main library

Visit to other learning facilities of the department

Review of quality assurance documents of the DAERS (ex: program and course specifications, annual reports, strategic plan, KPIs and other relevant documents), and statistics related to the 11 accreditations standards of the NCAAA,

Visit to the web-site of the KSU and the CFAS, and

Review of existing manuals, brochures and handbook.

The reviewer's comments related to the program's strength were focused on the following points:

- 1. High faculty support for students which was shown on the student's survey results and data analysis.
- 2. International accreditation (AIC) and ISO obtained by the department, after reviewing the document presented to AIC.
- 3. Research grants and publication performed by the faculty, as shown in the program annual report and course report and documented in standard 10 of this SSR.
- 4. Community service as documented in standard 11
- 5. Highly qualified faculty members of the department as presented in the table of teaching staff in section C of this write-up.
- 6. Well established college strategic plan.

In addition, the reviewers listed some limitations of the department focused on:

- 1. English language use in class rooms;
- 2. Establishing a more organized quality assurance office and the establishment of a detailed data base for quality related issues in the department level;
- 3. Increase student's enrolment as well as more extra-curricular activities for students. The detailed comments and suggestion by the reviewer are listed in the preceding table.

a. List most important recommendations for improvement, strengths and suggestions for improvement.

(e.g. Analysis of recommendations for improvement: Are recommendations valid and what action will be taken, action already taken, or other considerations?)

Strength

Following is the list of strengths as mentioned by the IFT and consultant:

- 1. Continuous quality improvement in teaching facilities and equipment is commendable. Significant improvements have been implemented to support the learning process in the classroom. These include an upgrade of network infrastructure, expanded internet bandwidth, smart classrooms and the LMS and e-learning portals including newly installed hardware and duly licensed software. The faculty should fully maximize this instructional technology in teaching. Program managers on the other hand, should continuously monitoring and assess the benefits of administrative support for continuous quality improvement in learning and teaching.
- 2. The program has a strong core of teaching staff that are highly qualified and experienced in their field. This is strategically important for achieving program goals and objectives. It fosters an intellectual environment by providing more knowledge and expertise in the delivery of learning objectives of the program and courses.
- 3. There is strong evidence that academic staffs are actively engaged in research. Further, there is high success rate in obtaining research grants and publications. Part of these research grants is the acquisition of new lab equipment for teaching and research.

Largely, the department and the students benefit from these acquisitions. Students are able to utilize modern equipment to conduct research in their courses and reflect positively on the learning and teaching process. This is highly commendable.

4. The contribution of teaching staff in the community is well documented. Providing services to the community is an integral part of the college strategic direction. Generally, teaching staff provide services through counseling, seminars, workshops, conferences and/or book writing. This is also commendable.

Limitations and Suggestions for Improvement:

Following areas were highlighted for improvement:

- 1. While there is strong commitment to quality assurance and continuous improvement in the program, there is a need to establish a more systematic collection and maintenance of statistical and qualitative information about the program. Program managers have difficulty collecting information from one office to another since there is no central office to consolidate all information regarding the program. Thus, access to information appears to be difficult.
- 2. There is limited benchmarking and trend analysis on the identified KPIs reflected in the report considering that the program was established since 1965. Proper documentation on the achievements and initiatives for quality improvement should be well established. Along this line, since standard forms and survey instruments for

At this point, the FSN has established quality management system unit and accreditation unit. The department has designated a full time employee to organize and maintain all aspects of quality such as surveys, course reports, program annual reports, communication with college office of quality, and distribute any new information from NCAAA to all faculty members. Alumni information is gathered regularly by the quality management system of the department. The FSN conducts annual survey of the alumni and uses the data in its different reports.

New formats as required by NCAAA are used for reports such as in current SSR write-up which includes tables of KPIs and benchmarking where needed. These tables are located at the end of the standard or subsection.

quality assurance are used, statistical results need to be analyzed and used accordingly to draw plans for quality improvement.

- 3. The Food Science and Nutrition Program is considered as one of pioneer programs in the College as well as in KSU. Although many information could be accessed through in the Prince Salman University Library, it is recommended that a satellite library for the college be established not only to house a collection of titles and general references, journals and periodicals related to the programs but also from different academic programs within the college. Since this may take time, the utilization of the University Library's automation system should be maximized to ensure an effective and efficient dissemination of information and interaction with users with regard to newly acquired books, journals, databases and other learning resources are observed.
- 4. Aside from academic planning, program managers should also establish a system by which laboratory equipment used in the teaching and learning process are effectively maintained. A centralized maintenance unit could be established for all programs in the College instead of outsourcing. This will ensure that regular preventive maintenance of laboratory facilities and equipment is obtained.

Because of budgeting issues, the FSN department has no control over executing such projects, but recommendations will be made to decision makers.

Once again this is a college policy, but the system is working just fine and reported maintenance needs are attended to.

b. Changes proposed in the program (if any) in response to this feedback.

There were no major changes proposed except those highlighted issues which were addressed. Quality management unit is now in place, functioning under the guidance of the chairman and director of the unit. The quality documents are now being prepared well in conformance to the standards set by NCAAA.

- 2. Ratings on Sub-Standards of Standard 4 by program faculty and teaching staff; 4.1 to 4.10.
- (a) List sub-standards. Are the "Best Practices" followed; Yes or No? Provide a revised rating for each sub-standard. Indicate action proposed to improve performance (if any).

Sub-Standards	Best Practices Followed (Y/N)	5 Star Rating	List priorities for improvement.
4.1. Student Learning Outcomes	Υ	4 star	Increased faculty development activities, focused
4.2. Program Development Processes	Υ	5 star	topics intended in faculty development, and comprehensive strategies for identification of
4 Program Evaluation and Review Processes	Y	4 star	special attributes of students graduating from the department should be developed. 2. Setting flexible guidelines to make minor changes in program and/or courses according to evaluation
4.4. Student Assessment	Υ	4 star	should be taken in consideration and this should be done as soon as possible.
4.5. Educational Assistance for Students	Υ	4 star	3. King Saud University as well as colleges and departments should encourages students to take course evaluations seriously and should be insured
4.6. Quality of Teaching	Υ	4 star	that their evaluations are important and will be used to improve the program and the performance of the
4.7. Support for Improvements in Quality of Teaching	Υ	4 star	department. 4. Guidelines should be adapted to choose and encourage students showing high performance after they pass the first year in the department. Such
4.8. Qualifications and Experience of Teaching Staff	Υ	4 star	encouragement will keep these students motivated. 5. Flexible guidelines should be set to make appropriate adjustments to the courses according to
4.9. Field Experience Activities	Υ	4 star	comments which students may addressed in their evaluations of the course reports.
4.10. Partnership Arrangements With Other Institutions 4.10. Partnership Arrangements With Star			6. Formal recognition should be given also by departments.7. Preparation, writing and discussion of internship reports by students need to be improved.

Analysis of Sub-standards. List the strengths and recommendations for improvement of the program's self-evaluation of following best practices.

Strength

- 1. The new program was thoroughly evaluated by the educational committee. Requirements applicable to the field of study were used. These requirements were the IFT (Institute of Food Technologists) guidelines for the program as well as the guidelines of AND (Academy of Nutrition and Dietetics).
- 2. National qualifications and standards were followed (IFT and AND) and some of the American Universities were used as benchmarks.
- 3. Comments raised by the external reviewer were taken into consideration as mentioned previously. This leadership of the department is open for comments with regard to improving the program, including internal and external comments.
- 4. The new program will be applied to students in the academic year (1433/1434) which means that the department reassessment of the program conducted at least once every five years. This will allow overview and constant improvement of the program.
- 5. The Saudi Authority of Food and Drug, SASO (Saudi Arabian Standards Organization), Ministry of Municipal and Rural Affairs, General Administration of Nutrition (Ministry of Health), Saudi Arabian Airlines catering, Al-Rabia Company, and Herfy Company reviewed the program. Some of these stakeholders requested the addition of one or more courses in some aspects of foods. However, the department pointed out that this program was set according to the guidelines of the IFT and AND. Once again, staying in connected with our stakeholders allow us to stay current of their needs and listen to their suggestions.
- 6. High performing students are recognized by the institute and colleges. Names of these students are posted in the honorary board close to the dean office. Moreover, honorary allowance of 1000 SR is given annually to students who keep their GPA at or above 4.5 for two consecutive semesters.
- 7. Text books are available and students pay only 25% of their original prices.
- 8. Attendance is monitored and enforced strongly by the teaching staff.
- 9. The Deanship of Skills Development offers workshops in teaching skills for the teaching staff.
- 10. Formal recognition is given only by the institution (King Saud University). This is to make sure that the mission and the objectives of the department are in line with KSU.
- 11. Most teaching staffs graduated from American's Universities. Their degrees obtained by taking courses as well as performing theses, in contrast with graduate schools from other countries.
- 12. Finally, the department hosts highly qualified international trained faculty members, good support system for all faculty members, strong and entrusted faculty members, and continuous faculty development programs.

Recommendations:

- Minor changes required for keeping program up to date and responding to course and program
 evaluation is not applicable currently. This is because no student until now indicated any such
 changes in the evaluation form. However, the department discussed this point and concluded that
 any change can be done according to the advice of educational committee. This committee should
 study the proposed change and its recommendations should be approved by the department
 council.
- 2. Student evaluation is done for each course and results of the evaluations are distributed to all teaching staff. However, students are not taking this issue seriously as they should.
- 3. Some of the teaching staff attends the workshops offered by the Deanship of Skills Development. Many criticisms were raised regarding some of the offered workshops concerning their quality and benefits. Therefore, deanship of skills development should distribute questionnaire to determine the needs of the teaching staff.
- 4. Preparation, writing, and discussion of reports by students at the end of the internship program are considered below average.

G. Program Course Evaluation

1. List courses taught during the year. Indicate for each course whether student evaluations were undertaken and/or other evaluations made of quality of teaching. For each course indicate if action is planned to improve teaching.

Course Title/Course Code		dent ations	Other Evaluation	Action Planned		
Course Title/Course Code	Yes	No	(specify)	Yes	No	
FSN202/Principles of Food	√	110	(specify)	103	140	
Science						
FSN206/Principles of Human	✓					
Nutrition						
FSN315/Nutritional Biochemistry	✓					
FSN316/Food Chemistry	✓					
FSN317/Food Analysis	√					
FSN323/Food Microbiology	√					
FSN325/Sanitation and Food Safety	√					
FSN352/Food Processing and Preservation	✓					
FSN372/Assessment of Nutritional Status	✓					

FSN 376/Diets Planning	✓			
FSN 456/Quality Control and	✓			
sensory Evaluation of Foods				
	✓			
FSN420/Food Biotechnology	·			
FSN422/Food Service	✓			
FSN433/Dairy Science and	✓			
Technology				
FSN435/Dates Science and	✓			
Technology				
FSN437/Cereal Science and	✓			
Technology				
FSN439/Meat Science and	✓			
Technology				
FSN471/Development of Food	✓			
Products				
FSN361/Nutrition during the Life	✓			
Cycle				
FSN422/Food Service	✓			
FSN464/Community Nutrition	√			
FSN 465/Applied Nutrition	✓			
FSN 472/Problems of Nutrition in	✓			
Developing Countries				
FSN 477/Micronutrients	√			
FSN 481/Selected Topics in Food	✓			
and Nutrition				

(Add items or attach list if necessary)

2. List All Campus Branch/Locations (approved by Ministry of Higher Education or Higher Council of Education).

Campus Branch/Location	Approval By	Date
Main Campus:		

1: Diriyah campus	Ministry of higher education	1965
2:		

List all courses taught by this program and for this program that are in other programs (if any).

Year	Course Code	Course Title	Required or Elective	Credit Hours	College or Department
	ENGL 140	English Language 1	Required	8	English language department
	MATH 140	Mathematics 1	Required	2	Department of mathematics
	CSK 140	Communication Skills	Required	2	
	TEC 140	Computer Skills & Information Tech.		3	College of computer science
Prep Year	ENGL 150	English Language 2		8	English language department
	MATH 150	Mathematics 2 (calculus)	Required	3	Department of mathematics
	LTS 140	Learning, Thinking and Research Skills	Required	3	
	CHS 140	Health and Fitness	Required	1	College of Health sciences
	ENT 101	Entrepreneurship	Required	1	
1 st Year Semester 1					
1st Year Semester 2					
	202 FSN	Principles of Food Science	Required	2 (2+0)	Food science and nutrition dept.
2 nd Year Semester 1	101 IC	Introduction to Islamic Culture	Elective	2 (2+0)	Islamic studies department
	101 PHYS	General Physics (1)	Required	4 (3+1)	Department of physics

	101 BCH			4 (2, 4)	Department of
	101 DCI1	General Biochemistry	Required	4 (3+1)	biochemistry
	102 BOT	Botany	Required	3 (2+1)	Department of botany
	106 STAT	Bio Statistics	Required	2 (2+0)	Department of statistics
	205 AGEC	Principles of Agricultural Economics	Required	3 (3+0)	Department of agri-economics
	206 FSN	Principles of Human Nutrition	Required	2 (2+0)	Food science and nutrition dept.
	316 FSN	Food Chemistry	Required	3 (3+0)	Food science and nutrition dept.
	103 ZOO	Principles of Zoology	Required	3 (2+1)	Department of zoology
2 nd Year Semester 2	103 CHEM	General Chemistry (1)	Required	3 (3+0)	Department of chemistry
	104 CHEM	General Chemistry Lab	Elective	1 (0+1)	Department of chemistry
	211 PLPT	Agricultural Microbiology	Required	3 (2+1)	Dept. of Plant production
	332 ZOO	General Physiology	Required	3 (2+1)	Department of zoology
	315 FSN	Nutritional Biochemistry	Required	3 (3+0)	Food science and nutrition dept.
	317 FSN	Food Analysis	Required	3 (1+2)	Food science and nutrition dept.
3 rd Year	323 FSN	Food Microbiology	Required	4 (3+1)	Food science and nutrition dept.
Semester 1	IC 102	Islam and Community Structure	Elective	2 (2+0)	
	106 ANPR	Animal Production Systems	Required	2 (2+0)	Department of animal production
	108-1 CHEM	Introductory Organic Chemistry	Required	4 (3+1)	Department of chemistry
	325 FSN	Sanitation and Food Safety	Required	2 (2+0)	Food science and nutrition dept.
3 rd Year Semester 2	352 FSN	Food Processing and Preservation	Required	3 (2+1)	Food science and nutrition dept.
	372 FSN	Assessment of Nutritional Status	Required	2 (1+1)	Food science and nutrition dept.
Schiestel 2	376 FSN	Diets Planning	Required	2 (1+1)	Food science and nutrition dept.
	456 FSN	Quality Control and sensory Evaluation of Foods	Required	2 (1+1)	Food science and nutrition dept.
	103 IC	Economic System in Islam	Elective	2 (2+0)	

	201 PPS	Principles of Plant Production	Required	3 (2+1)	Department of plant production
	470 CHS	Nutrition and Disease	Required	3 (3+0)	College of health science
4 th Year Semester 1	FSN 400	Cooperative Learning	Required	12	Food science and nutrition dept. in collaboration with outside organizations
	104 IC	Principles of Political System in Islam	Elective	2 (2+0)	
	Supporting hrs	Courses for Cooperative Learni	ng in Food S	cience Field	ls Choose 15 credit
	420 FSN	Food Biotechnology	Required	2 (2+0)	Food science and nutrition dept.
	422 FSN	Food Service	Required	2 (2+0)	Food science and nutrition dept.
4 th Year Semester 2	433 FSN	Dairy Science and Technology	Required	4 (2+2)	Food science and nutrition dept.
1 st option	435 FSN	Dates Science and Technology	Required	2 (2+0)	Food science and nutrition dept.
	437 FSN	Cereal Science and Technology	Required	4 (2+2)	Food science and nutrition dept.
	439 FSN	Meat Science and Technology	Required	4 (2+2)	Food science and nutrition dept.
	471 FSN	Development of Food Products	Required	2 (1+1)	Food science and nutrition dept.
	320 AGEN	Principles of Food Process Engineering	Required	3 (2+1)	Food science and nutrition dept.
	104 IC	Principles of Political System in Islam	Elective		
	Supporting Choose 15	Courses for Cooperative Learni credit hrs	ng in <mark>Human</mark>	Nutrition	Fields
4 th Year	361 FSN	Nutrition during the Life Cycle	Required		Food science and nutrition dept.
Semester 2 2 nd option	422 FSN	Food Service	Required		Food science and nutrition dept.
_	464 FSN	Community Nutrition	Required		Food science and nutrition dept.
	465 FSN	Applied Nutrition	Required		Food science and nutrition dept.
	472 FSN	Problems of Nutrition in	Required		Food science and

		Developing Countries		nutrition dept.
	477 FSN	Micronutrients	Required	Food science and nutrition dept.
	481 FSN	Selected Topics in Food and Nutrition	Required	Food science and nutrition dept.
10	104 PA	Principle of General Administration	Required	Food science and nutrition dept.
	463 SOC	Medical Social Work	Required	

Include additional years if needed

3. Program Learning Outcome Assessment. Design a program learning outcome assessment plan using the NCAAA accreditation four year cycle. By the end of the four year cycle all program learning outcomes are to be assessed using KPIs with benchmarks and analysis, national or international standardized testing if available, rubrics, exams and grade analysis, or some alternative scientific measure of student performance.

KPI #	NQF Learning Domains and Learning Outcomes	Method of Assessment	Date of Assessment
1.0	Knowledge	rissessment	rissessment
1.1	Define the subject matter of food science and nutrition		2013
1.2	List the subjects and the areas of knowledge required		2013
1.3	Describe knowledge in analysis, design and development of subject application.	Exams, quizzes, midterm finals, papers/projects,	2013
1.4	Understand the concepts of Food Science Technology and Human Nutrition.	and special assignment.	2013
1.5	Communicate food science and nutrition knowledge effectively with others in one-on-one, small-group, and large-group situations		2013
2.0	Cognitive Skills		
2.1	Apply and communicate knowledge to the intended.		2013
2.2	Develop comprehensive awareness of analytical skills, new product development, food industry problem solving, and meal planning for special cases.	30% of final grade to be based on practical exams	2013
2.3	Differentiate understand the reason for choosing different food processing methods as well as the effect of processing on the nutritional value of foods	and seminar Seminars. The remaining 70% are allocated for written exams	2013
3.0	Interpersonal Skills & Responsibility		
3.1	Interpret a situation and decide possible source of problems and demonstrate ability to communicate the problem to others	Observation, Self-evaluation, Peers'	2013
3.2	Demonstrate ability to recognize food production problems. Judge a nutrition situation related to disease such as malnutrition	evaluation, and Email communication between student and staff	2013

4.0	Communication, Information Technology, Numer	ical	
4.1	Interpret real malnutrition cases or troubleshoot a food- production problem in a production line.	Report evaluation and exams	2013
5.0	Psychomotor		
5.1	Perform diagnostics of food products or a nutrition situation and provide a technical report explaining the situation and possible solution or recommendation	Report evaluation and exams	2013

Provide "direct assessments" for the current year's program learning outcomes, according to the dates provided above (G.2). A *KPI Assessment Table* is provided below. Each learning outcome should utilize a separate KPI table. Over the four (five/six) year cycle, all program learning outcomes are to be assessed and reported in the *Annual Program Report*(s). Normally a program has 6 to 8 program learning outcomes. Therefore 1 to 3 learning outcomes are directly assessed each year.

The KPI table is used to document directly assessed program learning outcomes. Assessments methods may include: national or international standardized test results, rubrics, exams and grade analysis, or learning achievement using an alternative scientific assessment system (copy the *KPI Assessment Table* and paste to make additional tables as needed).

KPI Assessment Table (Institutionally approved for the program)

KPI # 3.1 Program KPI: Students overall evaluation on the quality of their learning experience		
at the institution		
Assessment Year: 2010-	11 Program Learning Outcome: Students can understand, analyze and	
communicate different co	incepts related to the fields of food science, food technology and human	
nutrition.		
NQF Learning Domain	Knowledge	
Target Benchmark	4/5 (i.e four out of five students should be satisfied with the knowledge	
	they obtained through FSN program)	
KPI Actual	3.83/5	
Benchmark		
Internal Benchmark	4.5/5	
External Benchmark		
New Target	4.5/5	
Benchmark		
Analysis: (List strengths and recommendations)		

- Strengths:
 1. The faculty members of Food Science and Nutrition departments of Food Science and Nutrition departments.
 - 1. The faculty members of Food Science and Nutrition department are highly trained, qualified and committed to teaching, research, and community outreach programs.
 - 2. The courses offered at the department are carefully designed and continuously updated in relations to the latest developments in the fields of food science and human nutrition.
 - 3. Laboratories are well equipped with most of the necessary infrastructure required for

- effective delivery of practical courses.
- 4. Institutional policies and procedures are adhered to for the verification of standards of achievement by students in relation to other institutions and the requirements of the National Qualifications Framework.

Recommendations

- 1. The gathered results of statistical analysis of quality and performance of the program and student evaluation should be used as guide for quality improvement.
- 2. The quality improvement and program planning recommendations should be imbedded in the daily administrative processes. Continue the use of standard forms and survey instruments for quality assurance processes and include any new unique needs of the program to ensure quality assurance follow-up.
- **3.** Make certain the information on key performance indicators, related to knowledge and selected for the program, is provided regularly.

KPI # 3.4 **Program KPI:** Proportion of programs in which there was independent verification of standards of student's achievements by people external to the institution during the year

Assessment Year 2010-11 **Program Learning Outcome:** Students should have enough verifiable cognitive skills about food processing, product development, human nutrition, food analysis and food quality that they can effectively work according to the needs of foods industry or other related professional organizations.

NQF Learning Domain	Cognitive Skills	
Target Benchmark	The department the requirements of the Institute of Food Technology	
	(IFT) of Chicago as target	
KPI Actual	The department fulfilled all IFT requirements	
Benchmark		
Internal Benchmark		
External Benchmark	IFT requirements	
New Target	Maintain IFT requirements and become a member of IFT	
Benchmark		

Analysis: (List strengths and recommendations)

Strengths:

- The different types of learning outcomes in relation to cognitive skills are now set by the department
- The department is systematically assessing cognitive skills of students by conducting students and external survey and through professional institutes' verification.
- A methodical approach for students' cognitive skills was established by inviting outside program reviewers from national and international institutions in addition to complying with NCAAA requirements.

Recommendations for Improvements

- The department needs to develop more KPIs for students related to cognitive skills in addition to those specified by NCAAA
- Develop more relevant benchmarking to cognitive skills that meets employers

expectations

 More information should be collected and feedback taken from employers of graduates who passed this program. This can help in improving the program and making it more applied for professional needs.

KPI # 4.2 **Program KPI:** Students' overall evaluation on the quality of their courses (average rating of students on a five point scale on overall evaluation of courses)

Assessment Year 2010-11 **Program Learning Outcome:** Students should be able to interpret and demonstrate a certain food science & technology/human nutrition related problem

NQF Learning Domain	Interpersonal Skills & Responsibility
Target Benchmark	4/5
KPI Actual	4/5
Benchmark	
Internal Benchmark	3.87/5 (Agriculture Engineering)
External Benchmark	
New Target	To remain consistent with the quality of courses in imparting required
Benchmark	professional skills in the students

Analysis: (List strengths and recommendations)

Strengths

- The FSN department has defined the learning outcomes for interpersonal skills and responsibility
- The department is systematically assessing students learning outcomes by conducting student's surveys for all courses, surveys of faculty and employees, and survey of alumni as well as employers.
- Methodical approach for students learning outcome was established by inviting outside program reviewers from national and international institutions in addition to complying with NCAAA requirements.

Recommendations for Improvements

- The department needs to develop more KPIs for students learning outcomes in relation to interpersonal skills and responsibility in addition to those specified by NCAAA
- The employers expectations should also be taken into consideration
- The role of alumni and use their experience in improvement of different learning outcomes.

KPI # 4.2 **Program KPI:** Students' overall evaluation on the quality of their courses (Average rating of students on a five-point scale on overall evaluation of courses).

Assessment Year 2010-11 **Program Learning Outcome:** Student should have the ability to interpret cases of malnutrition or trouble-shoot problem in a food production line.

NQF Learning Domain	Communication, Information Technology, Numerical
Target Benchmark	4/5
KPI Actual	

Benchmark	
Internal Benchmark	4/5
External Benchmark	4/5
New Target	4/5
Benchmark	

Analysis: (List strengths and recommendations)

Strengths

- 1. Students are given various type of problem solving tasks in different course in which they are encouraged to polish their numerical, communication and IT skills. The classrooms in FSN are well equipped with multimedia devices and there is internet facility throughout the college. Students have easy access to computers for collection of information in solving problems and completing their assignments.
- 2. The department invites external reviewers for assessment of the quality of teaching and learning and these reviewers are from professional organizations such as IFT and also from other universities offering similar majors.
- 3. The student feedbacks, teachers' evaluations and course improvements are continuously accomplished at the department.

Recommendations

- 1. Continue systematic monitoring the program after the changes made due to establishment of the prep year.
- 2. More efforts are required for achieving or even excelling the set benchmark.
- 3. More collaboration with food industries and nutrition related organizations should be established.

KPI # New KPI **Program KPI:** Under students' satisfaction domain, the overall ratio on the quality of their course by answering. I am happy with this course in general In the course evaluation survey.

Assessment Year 2010-11 Program Learning Outcome: A student should feel enough equipped with professional skills in food science or human nutrition fields that he can diagnose a food product or nutrition related problem and become capable of explaining it along with solutions and recommendations.

NQF Learning Domain	Psychomotor
Target Benchmark	4.5/5
KPI Actual	3.7/5
Benchmark	
Internal Benchmark	3.87/5 (Agriculture Engineering)
External Benchmark	
New Target	4.5/5
Benchmark	

Analysis: (List strengths and recommendations)

Strength



- 1. There was a thorough evaluation of the new program by the educational committee and these were based on the requirements set by IFT (Institute of Food Technologists) and AND (Academy of Nutrition and Dietetics).
- 2. The new program was based on national qualifications, external standards (IFT and AND) and benchmarks of some of the American Universities.
- 3. This leadership of the department is open for comments with regard to improving the program, including internal and external comments and it gives due consideration to all of them.
- 4. The new program will be applied to students in the academic year (1433/1434) which means that the department reassessment of the program conducted at least once every five years. This will allow overview and constant improvement of the program.
- 5. The stake holders and companies where most of the FSN graduates work are invited to review the program and the department coordinates well with them and knows there needs and demands.
- 6. The teaching skills of the teaching staff are continuously improved through workshops and programs arranged by Deanship of Skills Development.
- 7. Finally, the department hosts highly qualified internationally trained faculty members, good support system for all faculty members, strong and entrusted faculty members, and continuous faculty development programs.

Areas for improvement:

- 1. Minor changes required for keeping program up to date and responding to course and program evaluation is not applicable currently. This is because no student until now indicated any such changes in the evaluation form. Moreover, any change in the course and the program usually done every five years. However, the department discussed this point and concluded that any change can be done according to the advice of educational committee. This committee should study the proposed change and its recommendations should be approved by the department council.
- 2. Student evaluation is done for each course and results of the evaluations are distributed to all teaching staff. However, students are not taking this issue seriously as they should.
- 3. Some of the teaching staff attends the workshops offered by the Deanship of Skills Development. Many criticisms were raised regarding some of the offered workshops concerning their quality and benefits. Therefore, deanship of skills development should distribute questionnaire to determine the needs of the teaching staff.

3. Orientation programs for new teaching staff	
Orientation programs provided? Yes 🗸 No If offered how many participated?	
a. Brief Description	
For new faculty members, special workshops offered by the Deanship of Skills Development at Kir Saud University for new faculty members in a form of orientation. The university offers new faculty special financial support so that to kick off their research activities. This program is open for all new faculty members.	_

b. List recommendations for improvement by teaching staff.

The orientation programs can be included at college and department level so that new faculty members receive an immediate introduction about the department/college they are actually joining within the university.

Department head can be assigned such a task by the concerned deanship along with provision of necessary requisites and personal trained in such programs.

c.	If	orientation	programs	were not	provided,	give	reasons.

NA

4. Professional Development Activities for Faculty, Teaching and Other Staff		How many Participated	
a. Activities Provided		Other Staff	
 Attend the workshops organized by the Deanship of Quality at King Saud University 			
 Attend the summer training offered by KSU abroad for a number of issues such as leadership skills development; enhance teaching and learning of faculty members. The program is offered every summer and it is open for all. 			
 Sharing of "know-how' of new tools though short courses and seminars. 			
 Participating in international workshops for personal professional improvement. 			
 Faculty is encouraged to attend foreign universities research program for their sabbatical leave. 			
Local and international conferences attendance is supported by KSU as well.			

b. Summary analysis on usefulness of activities based on participant's evaluations or other evaluation methods.

The above listed activities proved to be useful for refreshing the knowledge and skills of faculty and this has resulted in getting more research funds after providing new research ideas. Trainings, short courses, conferences, workshops etc. are always very useful professional development activities and KSU is fully supportive to our department for these.

H. Independent Opinion on Quality of the Program after Considering Draft Report (e.g. head of another similar department/ program offering comment on evidence received and conclusions reached) (Attach notes)

1. Matters Raised by Evaluator Giving Opinion

Independent opinion was obtained from external reviewers such as Institute of Food Technologists (IFT) who besides giving various positive comments about strengths of teaching and research being carried out at FSN department also suggested some areas for improvement such as:

- The gathered results of statistical analysis of quality and performance of the program should be used as guide for future plans for quality improvment.
- 2. The quality improvement and program planning recomendations should be imbeded in the daily administrative processes.
- Continue the use of standard forms and survey instruments for quality assurance processes and include any new unique needs of the program to ensure quality assurance followup.
- 4. Make certain the information on key performance indicators that are selected for the program is provided regularly.

Comment by Program Coordinator

Considering the comments for areas improvement in functioning of FSN department following strategies are being planned:

- To hire qualified staff in the Academic Quality unit and provide needed training.
- To ensure that specific indicators are identified for monitoring performance and make certain that appropriate benchmarks are selected for comparative evaluation of the achievement of goals and objectives and quality of performance.
- Develop and maintain a database for quality and updates any quality development in the program.
- 4. To include quality assurance measures in all departmental quality committee meetings.
- 5. The interpretations of evidence of quality performance should be done by specialized personnel.
- To ensure that the program administrators and teaching and other staff are committed to maintaining and improving the quality of the program.

2. Implications for Planning for the Program

These independent opinions prove to be useful for overall quality improvement at food science and human nutrition program. It also helped and directed the department to establish KPI and benchmarks for its performance evaluation; to properly document for ensuring quality, to give considerable importance to quality relate issues in running of departmental affairs and to establish ad quality management unit at the department.

I. Action Plan Progress Report

1. Progress on Implementation of Previous Year's Action Plans Planned Person Completion Responsible Completed If Not Complete, Give Reasons Actions Planned Date Comment: Changes in courses may Changes in course requirement The department of FSN had Continuous Dr. Mohamed a program change in regards also be required in future depending process El-Fawaz on the professional needs and to courses offered, where feedback from industry and national the whole seventh semester priorities relating to food science and was allocated for the human nutrition. internship. In addition one course was eliminated and some courses were made as elective. Now, the department allow students to take one of two choices for a major, either food science or human nutrition, but the degree will still carry the same title as mentioned earlier. Planned Person **Actions Planned** Completion Responsible Completed If Not Complete, Give Reasons Date Relation with community N/A More community-department Continuous Dr. AbdulrhmanSal relationships are planned to be process established and work in this direction ih Al-Khalifa is continuous.

Actions Planned	Planned Completion Date	Person Responsible	Completed	If Not Complete, Give Reasons
c. Management of program quality assurance: It was planned to establish the academic quality unit and provide needed training. This unit was to be responsible for systematic and continuous application of indicators, benchmarks, and CQI techniques for problem solving.	2012-13	Dr. Aly El- Shetwy	Yes: This unit is well established now and director of the quality cell is establishing the documentation, database, statistical analysis systems for quality management at the department through his team.	N/A

2. Proposals for Program Development

a. Proposals for Changes to Program Structure (units/credit-hours, compulsory or optional courses, other)

There are some proposals under consideration in particular due to the separation of preparatory year program from the department

b. Proposals for Changes to Courses, (deletions and additions of units or topics, changes in teaching or assessment procedures etc.)

New courses are being considered due to removal of some courses from list of courses offered by the department which were taken by preparatory year program.

There may also be new course proposals as result of alumni feedback and consolations with IFT.

c. Development of Activities for Faculty and Teaching Staff

The activities aimed at professional development of teaching and academic staff include:

- Workshops organized by the Deanship of Quality at King Saud University
- Summer training abroad by KSU and aimed at improving leadership skills and enhance the knowledge and skills of faculty members.
- Short courses and seminars are also arranged for the exchange of knowledge.
- International training workshops for faculty's professional improvement.
- Faculty is also provided with opportunities to attend foreign universities research program for their sabbatical leave.
- Local and international conferences attendance is supported by KSU as well.

3. New Action Plan for Academic Year 2014-15				
Actions Required	Completion Date	Person Responsible		
Developing an e-mail list for alumni, public, and private sector stakeholders for easier coordination.	2014	Director of the Quality management System (QMS) team at FSN		
Setting up implementation process of KSU's quality management system to accomplish the mission of the department	2014	Director of QMS team at FSN		

Request faculty members to encourage students to stay in contact with them to seek advice at the beginning of every semester	2014	Director of QMS team at FSN
Appeal to faculty to write grant proposals for attracting external funding for research	2014	Director of QMS team at FSN
Develop a reporting system so that faculty will declare the stages of their publications and the expected time for submission	2014	Director of QMS team at FSN
Follow the graduation rate every semester and determine the effect of the measures taken by the department of the institution for accelerating the rate.	2014	Director of QMS team at FSN
Set up a mechanism for developing a plan to encourage students to have a three years academic plan	2014	Director of QMS team at FSN

Program Chair/ Coordinator Name:	<u>Fahad Y. AL-Juhaimi</u>	
Signature:	Date Report Completed:	_
Received by:	Dean/Department Head	
Signature:	Date:	